

**SUBMISSION AGREEMENT  
ARBITRATION**

The parties below have entered into a franchise agreement under the terms of which disputes are to be resolved by arbitration, or if their franchise agreement does not specify resolution of disputes by arbitration, the parties nevertheless desire to resolve their dispute by arbitration. Notwithstanding the provisions of any relevant clause of the franchise agreement which may require that arbitration be submitted to another arbitration organization, the parties hereto agree to submit the dispute to binding arbitration before arbitrators referred in accordance with the Arbitration Guidelines of FranArb, Inc. doing business as Franchise Arbitration and Mediation Services ("FAM") in or at:

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[Venue for Arbitration]

A copy of the arbitration clause referred to above, if any, and a typed or printed summary of the matter to be resolved are attached hereto as Exhibit "A" and incorporated herein by reference. Also accompanying this Submission Agreement is a check or checks payable to "Franchise Arbitration and Mediation Services" in the aggregate amount of \$1,000 (for one arbitrator) or \$2,750 (for multi-panel (three) arbitrators), as the non-refundable administrative and referral fee for FAM's services in this matter. No other filing fee is payable, but the parties acknowledge that a retainer for the services of the arbitrator selected by the parties shall be due and payable to the arbitrator prior to commencement of the arbitration and before each succeeding day of hearings. All FAM-referred arbitrators have agreed to render services at their normal hourly rate (not to exceed \$500 per hour). Final payment for services rendered by the arbitrator will be made to the arbitrator within five business days after the conclusion of the arbitration hearing. A written decision will be transmitted to the parties not later than 20 business days after the arbitrator receives full payment for arbitration services. The undersigned further acknowledge that no decision, settlement agreement or award shall be released to either disputant until all fees and costs owing to the arbitrator have been paid.

This submission agreement is to be sent to FAM at 650 Town Center Drive, Suite 1400, Costa Mesa, California 92626-7020, and constitutes a request that FAM refer a list of neutral arbitrators (who are experienced franchise trial attorneys) from whom disputants will select an arbitrator to resolve the dispute. Any party having a question about the arbitration should call FAM at (949) 854-0374 or e-mail info@franarb.com.

DATED: \_\_\_\_\_

\_\_\_\_\_  
Signature

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Signature